# **Michelle Lin**

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# **EDUCATION**

# **University of Michigan School of Information**

Master of Science in Information; Human-Computer Interaction & User Experience Design

- GPA: 4.00
- Relevant Coursework: Web Design, Automotive UX, Principles of UX Design, AR/VR Application Design, Graphic Design, • Needs Assessment & Usability, Programming

# University of Michigan - College of Literature, Science, and the Arts

Bachelor of Science - Neuroscience

GPA: 3.32 | Honors: Sigma Xi

# **SKILLS**

- Competencies: Design Systems, Wireframing, Prototyping, Motion Graphics, Graphic Design, Data Visualization, UX Design Methodologies, UI Design, 3D Modeling, Game UX Design, User Testing, Competitive Analysis, Affinity Analysis
- Tools: Adobe Creative Suite, Figma, Spark AR, Miro, Unity, Blender, GitHub, VSCode, Canva •
- **Programming:** HTML/CSS, Python, JavaScript
- Language: English, Mandarin, Fuzhounese

# **PROJECT EXPERIENCE**

# **General Motors (GM)**

UX Researcher & Designer | Industry Collaboration with GM

- Partnering with General Motors to explore Ultra-Wideband technology to improve in-vehicle and near-vehicle experiences.
- Delivering a UX prototype and system design that enhances convenience, safety, and engagement, presenting at GM HO.

# Alice Inc.

UX Researcher & Designer | Remote Collaboration for Creative Teams

- Led user research through interviews, surveys, and focus groups to understand key challenges.
- Synthesized findings into strategic recommendations, including structured team rituals and integrating tools to foster informal collaboration.
- Developed a full-stack implementation plan, outlining a pilot rollout, onboarding strategies, and success metrics, helping • Alice enhance team cohesion in a remote setting.

# Good Boba, Great Boba!

*Game UX Designer & Developer* | *Interactive Web Game* 

- Designed and developed an interactive bubble tea-making game using HTML, CSS, and JavaScript to create an engaging player experience. Built the game while ensuring responsive gameplay and smooth UX.
- Launched a fully playable web game with real-time feedback and an immersive UI.

# WORK EXPERIENCE

# Freelance UX Researcher & Designer

TaskTamer

Designed a task management app for individuals with ADHD, incorporating gamification elements that increased task • completion rates by 32% and improved user engagement.

# *COVIDConnect*

Developed a mobile app integrating real-time COVID-19 data, news, and resources, leading user testing and iterative prototyping in Figma to enhance usability and user satisfaction.

# **MA:E Magazine**

Executive Creative Director

- Directed the APIDA-focused publication and led Photo, Video, & Styling teams by coordinating projects from ideation to execution, to publication.
- Managed the Creative Branch of the publication by finalizing edits using Adobe Photoshop, InDesign, Premiere Pro, and Figma, promoting higher content quality standards to increase social media engagement by 79.1% and reach by 468%.

# **International Leadership Foundation**

# Research and Development Intern

- Researched impacts of cultural and environmental factors on COVID-19 spread with a nationwide poll and aggregating international studies, finding strong relationships between health outcomes and race, sex, and socioeconomic status.
- Worked in a small team to synthesize research findings and presented results to the US Secretary of Transportation alongside • other government officials, providing insight and advice on policy decisions.

Ann Arbor, MI

Ann Arbor, MI

Sept 2018 - May 2022

Dec 2025

#### Ann Arbor, MI Jan 2025 - Present

# Ann Arbor, MI

Sept 2024 - Dec 2024

Chicago, IL

Ann Arbor, MI

Sept 2024 - Dec 2024

Washington D.C

May 2020 - Aug 2020

Ann Arbor, MI

Sept 2019 - May 2022

June 2022 - May 2024